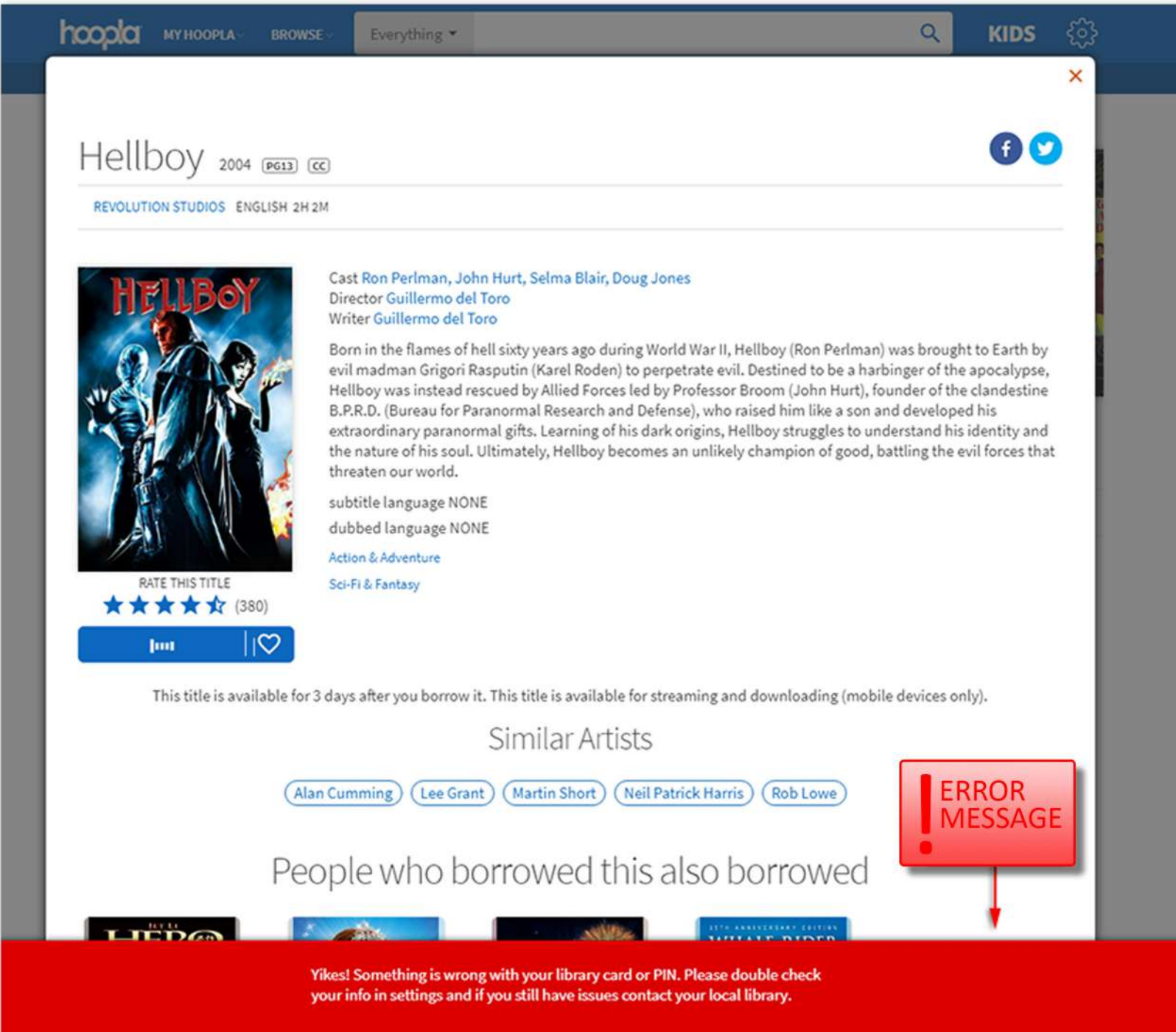


How to hoopla® on the web

Updating, entering, or reentering your PIN

If you're receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

- 1 Open the website settings by clicking on the gear icon located in the upper right corner of the site.
- 2 From the "Settings" page, click "Library" to open the settings for your library.
- 3 Click the "PIN" field to enter your PIN. After entering your PIN, click "Save."



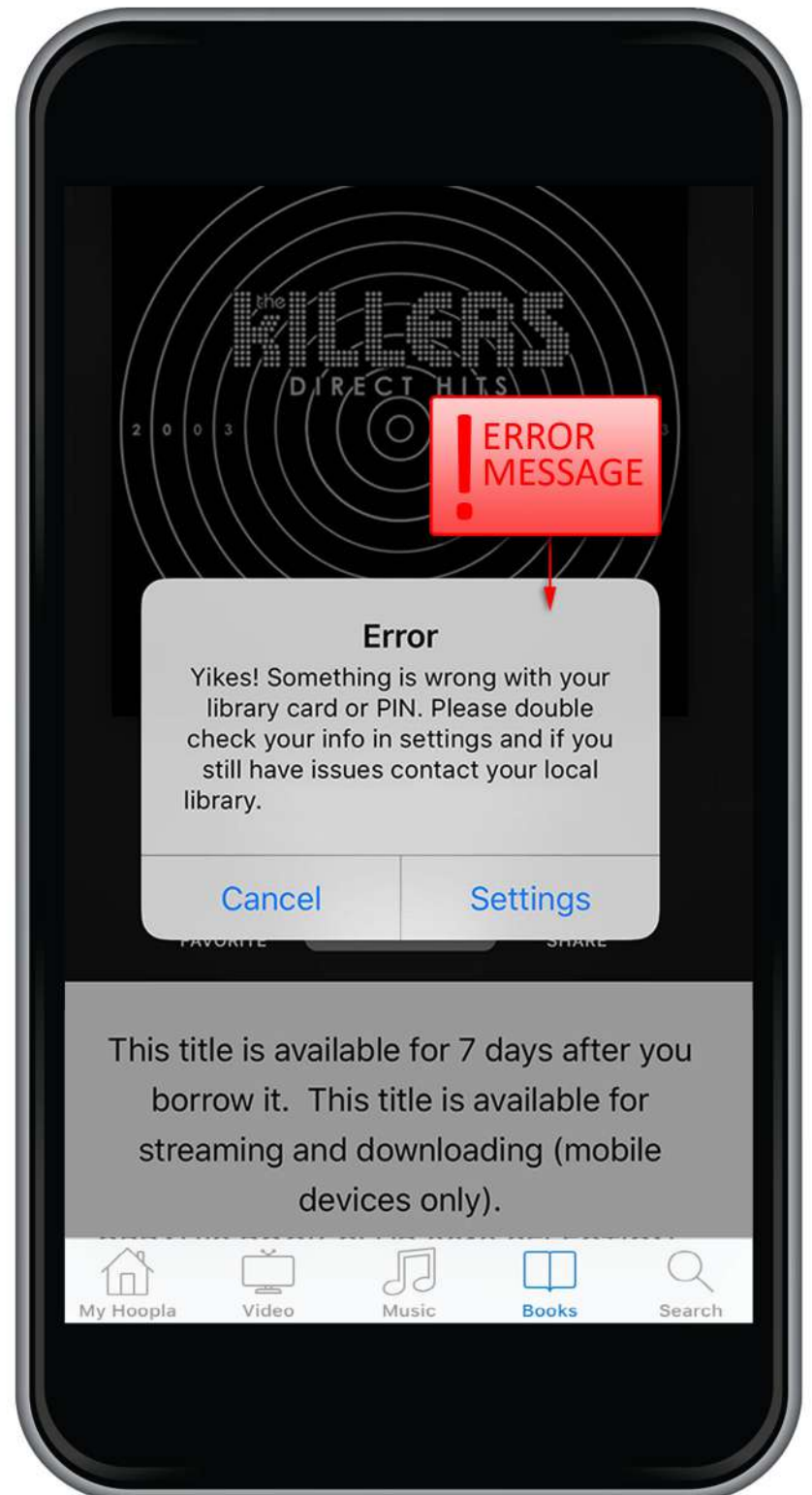
The screenshot shows the Hoopla website interface for the movie 'Hellboy' (2004). The page includes a title card, cast list (Ron Perlman, John Hurt, Selma Blair, Doug Jones), director (Guillermo del Toro), and writer (Guillermo del Toro). It also features a rating section with 5 stars and 380 reviews, and a 'Rate This Title' button. Below the movie details, there is a section for 'Similar Artists' with names like Alan Cumming, Lee Grant, Martin Short, Neil Patrick Harris, and Rob Lowe. A red box with a white exclamation mark and the text 'ERROR MESSAGE' is overlaid on the page, pointing to the bottom. At the very bottom, a red banner contains the text: 'Yikes! Something is wrong with your library card or PIN. Please double check your info in settings and if you still have issues contact your local library.'

How to hoopla® on iOS

Updating, entering, or reentering your PIN

If you're receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

- 1** From the error notification, click "Settings," OR, if you've clicked "Cancel," you can open the application settings by clicking on the gear icon located in the upper right corner of the hoopla app.
- 2** From the "Settings" screen, click "Library Settings."
- 3** From the "Library Settings" screen, click the "PIN" field to enter your PIN. After entering your PIN, click "Save Library Settings."



How to hoopla on android

Updating, entering, or reentering your PIN

If you're receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

- 1 From the upper right corner of the hoopla app, click the three vertical stacked dots to open the application settings.
- 2 Scroll down to the "Library Settings" section and click the "PIN" field to enter your PIN.
- 3 After entering your PIN, click "Save Library Settings."

