Updating, entering, or reentering your PIN

If you’re receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

1. Open the website settings by clicking on the gear icon located in the upper right corner of the site.

2. From the “Settings” page, click “Library” to open the settings for your library.

3. Click the “PIN” field to enter your PIN. After entering your PIN, click “Save.”
Updating, entering, or reentering your PIN

If you’re receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

1. From the error notification, click “Settings,” OR, if you’ve clicked “Cancel,” you can open the application settings by clicking on the gear icon located in the upper right corner of the hoopla app.

2. From the “Settings” screen, click “Library Settings.”

3. From the “Library Settings” screen, click the “PIN” field to enter your PIN. After entering your PIN, click “Save Library Settings.”
Updating, entering, or reentering your PIN

If you’re receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

1. From the upper right corner of the hoopla app, click the three vertical stacked dots to open the application settings.

2. Scroll down to the “Library Settings” section and click the “PIN” field to enter your PIN.

3. After entering your PIN, click “Save Library Settings.”